



Frost Brown Todd^{LLC}

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December 7, 2005

Mail Stop: RCE
Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Re: Application: 09/944,676
Filed: 08/31/2001
Inventors: Burgin, et al.
For: **SYSTEM AND METHOD FOR AUTOMATED END-USER SUPPORT**
Atty Ref.: 1160215-0538115

Dear Sir:

Enclosed for filing are the following papers for the above-referenced patent application:

1. Request for Continued Examination (RCE);
2. Amendment and Response;
3. Check for \$1,240.00; and
4. Self-addressed postage prepaid return receipt postcard

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December 7, 2005

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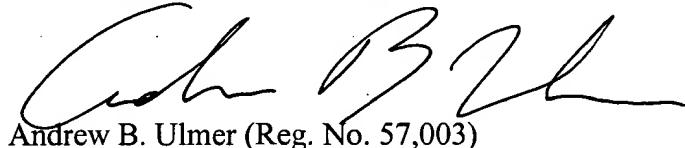
The fee has been calculated as shown below:

	Number of Claims	Highest Previous Paid For	Extra Claims	Rate	Fee (Dollars)
Total Claims	20	20	0	x \$50 =	0
Independent Claims	3	3	0	x \$200 =	0
If multiple dependent claims, add \$360.00					n/a
RCE Fee (37 CFR 1.17(e))					790.00
Petition for Extension of Time (2 months)					450.00
TOTAL FEE DUE					\$1,240.00

The Commissioner is hereby authorized to charge payment of any fees associated with this communication, including any necessary extension fees, or credit any overpayment, to Deposit Account No. 06-2226.

Respectfully submitted,

FROST BROWN TODD LLC



Andrew B. Ulmer (Reg. No. 57,003)

Certificate of Mailing

The undersigned certifies that this correspondence was deposited with the U.S. Postal Service with sufficient postage as first class mail and addressed to "Commissioner for Patents, PO Box 1450, Alexandria, VA 22313-1450" on 7th day of December, 2005.

